

Installation Prices / Monthly Fees

ARRA Fibre Broadband Installation including Router:	€180.00 Install Fee
Extra Fibre Router:	€150.00 per router
300Mb Package:	€65.00 per month
500Mb Package:	€80.00 per month
Broadband Fixed Wireless Installation including Router:	€200.00 Install Fee
Extra Routers on day of install:	€80.00 per router
Two Wave 2Mb Down/1Mb Up:	€40.00 per month
Ultra-Wave 2Mb Down/2Mb Up:	€50.00 per month
Three Wave 3Mb Down/1Mb Up:	€50.00 per month
Four Wave 4Mb Down/1Mb Up:	€60.00 per month
Six Wave 6Mb Down/1Mb Up:	€80.00 per month
Bespoke Packages:	Priced on request.

Service Calls

Standard Call Out Charge:	€120.00
Replacement CPE:	€0.00 *
Replacement Router:	€0.00 *
Standard Service Call:	€150.00 **
2 nd Standard Fixed Wireless Router Install:	€150.00 **
2 nd Standard Fibre Router Install:	€250.00 **
Extended cable run:	Priced on request.

Account Fees

Failed Direct-Debit:	€5.00
Early Termination:	€155.00***
Failure to return ARRA Equipment on request:	€150.00

***Equipment will be replaced at no charge to the customer provided the customer is still in contract with ARRA Communication and the failure is not a result of abuse – as per ARRA Communications Terms and Conditions Section 2.1(C). Replacement routers for customers outside of contract will be provided at a cost of €80.00 for self-install and €150.00 for ARRA Communications to install.**

**** Standard cost for a service. If technician has to run extra cable, or other factors are identified which will not be covered under the standard installation or service call, this then will be priced on the day and agreed with customer before work commences.**

***** A maximum of €155.00 or the value of the remaining contract, whichever is the lesser value.**

All prices are inclusive of VAT